

FACT Confidentiality Policy

The free flow of information between grantees and consultants is critical to the success of MAP. However, grantees may be reticent to disclose certain information with consultants if they think it will be shared with FACT program staff. To assure grantees that honestly confronting thorny issues won't affect future FACT funding decisions, FACT observes strict confidentiality with respect to any work undertaken through its Management Assistance Program.

- Consultants may share client information with other consultants (but not FACT staff) to coordinate or improve the services they are providing to the grantee, and/or to assist the coordination and oversight of the capacity building program itself.
- Consultants may share grantee information with FACT staff only in extreme circumstances such as violations of the law, or if the consultant believes that the integrity or reputation of FACT's grant making are at risk. In such cases, the lead consultant will strongly encourage the grantee to bring the information to the attention of FACT staff directly. Only in these extreme circumstances, if the grantee does not bring the issue to FACT staff, will the consultant or lead consultant share information with FACT.